

Processing of Mobile Network Operator data for Official Statistics: the case for public private partnerships

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Opportunities

MNO data embed information about human mobility (where you are, where you go)

Information about human mobility is relevant for Official Statistics: present population, tourism flows, etc.

"Analytics" services and products based on MNO data increasingly seen by MNOs as additional business branch





Questions

What relationship between MNO and Statistical Offices (SO)?

- *Customer-provider?*
- Partnership?
- ...

How?

A Reference Architecture & Methodological Framework for MNO data processing for Official Statistics Why?

Overview of MNO-SO partnership gains

SO : Statistical Offices MNO : mobile network operators





Develop a unified methodological view:

Reference Architecture & Methodological Framework [RAMF] for processing MNO data for Official Statistics

in order to:

- facilitate interworking MNO-ESS at technical & organisational level
- ensure consistency, reproducibility, **evolvability** and portability of processing methods (between MNOs and SOs)
- provide concrete basis to clarify legal aspects (\rightarrow GDPR)
- enable multi-MNO analysis (fusion of data from different MNO)





Design Principles

Processing methods *design* based on layered structure, see next slide hourglass model, uniformed data semantic

Processing methods fully transparent to (possibly co-developed by) MNO and SO

. . .



Processing *execution*: exchange computation, not input data!



Defining a Reference Architecture & Methodological Framework: staged approach



- (hourglass model) and common data structures (C-layer)
- clarification of GDPR aspects
- layered architecture across heterogeneous network operation settings
- Multi-Pparty Computation
- clarification of GDPR aspects related to SMPC





Stage 2

Stage 2 scenario





Commission Stage 3 **Stage 3 scenario Secure Multiparty Computation (SMPC)** platform for privacy-preseving Raw Standardised cross-domain data processing micro-data micro-data 101100 101100 010110 NSI > 010110 ← 100101 100101 **MNO #1** 101100 > 010110 → 100101 101100 Giving-back for > 010110 commercial analytics 100101 \rightarrow enabling partnership model? **MNO #3**





Stage 1 goals

- Define the Reference Architecture & Methodological Framework for a single MNO data stream
- Proof-of-concept application on selected use-case
 - population density (ongoing work 2018)
 - tourism (next year)
- Clarify GDPR aspects
 - started dialogue with European Data Protection Supervisor





- Collaboration EUROSTAT-Proximus
- Dedicated WP in future ESSnet on Trusted Smart Statistics

Hourglass model



Heterogeneity of applications & use-cases **Statistics** Diversity of statistical definitions Domain of Expertise **S-Layer** Complexity of statistical objects Statisticians, NSI Multiple NSIs Convergence Few common **C-layer** definitions Data Heterogeneity Domain of Expertise Diversity of data collection methods Telco Engineers, MNO Complexity of data semantics **MNO Data** Multiple MNOs **D-Layer**

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Benefits of layering

Decouples the two domains

- Hides complexity & heterogeneity of MNO data to statisticians
- Hides complexity & heterogeneity of statistical concepts to telco engineers

Decoupling enables independent **development, adoption** & **evolution** at each domain

The C-layer is abstract "knowledge interface" between domains → relevant at **design** stage of processing methodology

Within the S-layer is the physical interface for data export → relevant at **execution** stage









Processing method (algorithm) design vs execution





C-layer as a communication substratum for MNO data users





C-layer as a common substratum for MNO data users





1. Access to additional **information** held by SO

- Additional dimensions in SO micro-data
- SO data as "ground truth" for calibration



Partnership gains for MNO 2/3

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1. Access to additional information held by SO

- Additional dimensions in SO micro-data
- SO data as "ground truth" for calibration

2. Access to statistical knowledge

 SO experts complementing MNO experts -(telco engineers, data scientists)

3. Inherit reputation

- To business customers for commercial analytics
- To the public SO working for the public interest

4. Stimulate the **market**

 Like in "freemium" models: public official statistics as "basic version" of more detailed, fine-grained, timely delivered commercial analytics

Improving informative content relevance correctness quality trust of commercial analytics by MNO



4. Stimulate the market

 Like in "freemium" models: public official statistics as "basic version" of more detailed, fine-grained, timely delivered commercial analytics





Outlook

Ongoing collaboration between Eurostat and Proximus

- on the definition of methodological aspects (Reference Architecture and Methodological Framework)
- on the identification of concrete use-case for SO-MNO partnerships

Coordinated work with new ESSnet on Trusted Smart Statistis

Seeking to involve other MNOs (also via GSMA, ETIS)





Thanks for your attention

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